



Data Security- Zoniac

SaaS – Hosted Application (On Line) Data Security

1. Our servers are housed in the U.S. in a secure, Tier IV, SAS 70 Type II certified data center protected by biometric scanners and 24/7 guards. It's the highest level of security available.
2. The Data center uses the latest and highest grade firewall protection, intrusion detection and proprietary security systems to protect your data.
3. Our support team has access to sophisticated monitoring tools to continuously monitor the hardware and software performance metrics of the Server.
4. The data in the server is firewalled in the database which is protected by unique ID and password combinations.
5. Our servers run on proven industry standard Linux operating systems that provide high security, logging and auditing capabilities.
6. Application, Database and Files are managed in the Cloud environment where physically each of these three entities is located in different hardware to keep a very high level of redundancy in case of hardware failures. A full Snapshot backup of the Server is taken once in 4 hrs in a different geographic location within US
7. Within Zoniac the access to server is controlled by industry leading encrypted Private/Public Key SSH Remote access. At any point of time both Support Manager and one other designated senior person within Zoniac should together authenticate access to Server.
8. Up time for hardware is 99.9 %



Data Security- Zoniac

On Site- Server residing at Customer Site- Data Security

- 1. The database resides on a server BEHIND your Firewall**
2. Access to the application is under your control, which is protected by unique ID and password combinations.
3. Access to the server is under your control and is password protected
4. Recommended hardware Configuration for ON-Site Customers

No Of Users	CPU	Memory	Hard Disk	RAID
0 - 5	Dual Core Intel Xeon 2.0ghz or above	2 GB or above	80 GB or above	Not Required RAID 1 with Hardware Raid Controller
10 to 20	2 x Dual Core Intel Xeon 2.0ghz or above	4 GB or above	160 GB or above	RAID 1 with Hardware Raid Controller
20 to 50	2 x Quad Core Intel Xeon 2.0ghz or above	8 GB or above	250 GB or above	RAID 1 with Hardware Raid Controller
Above 50	2 x Quad Core Intel Xeon 2.0ghz or above	16 GB or above	500 GB or above	RAID 1 with Hardware Raid Controller

Brand Recommended : DELL POWEREDGE with Redhat Linux ES 4.x or ES 5.x Compatibility

5. Zoniac provides automated data backup script to back up the system once every twenty four hours. The customer is responsible to make sure that the backup has taken place and shift the data to a remote location.
6. Access to system to designated support person at Zoniac is on an as needed basis to troubleshoot the system via SSH.
7. Only customer designated users' access the application and events of log are stored in the system and customer can procure a report on the log at any time from the application itself.